

### The HERMANN Coburg Collectors Club

Welcome to the fascinating world of Teddy Bears. Become part of the big HERMANN-Coburg family. The fans of HERMANN Coburg include bear-loving Teddy-Friends as well as serious Teddy-Collectors and excited Teddy-Enthusiasts from around the world and of all ages.

Teddy Bears are a hobby that will become even more beautiful, more informative and livelier when you join our club community. Benefit first-hand from the competence, the wealth of experience and the design ideas of a nearly 100-years-old Teddy Bear manufactory whose knowledge has been passed on from generation to generation.

The HERMANN Coburg Collectors Club offers members a wealth of special advantages:



A valuable Year-Club-Bear which you receive from us as a gift exclusively as a Club-Member. We send you this Annual Club-Bear free shipping worldwide. For the year 2019 our Club-Bear is **"Mein Schutzengelchen "**, a valuable Mohair Bear in a size of 18cm (7 inches), stuffed with excelsior and with adorable wings.

Alternatively, instead of the Annual Club-Bear, you can also receive a shopping voucher \* in the amount of your Club-Membership-Fee for shopping online at our Eshop-www.teddy-fabrik.de. So you can choose from a big range of Teddy Bears exactly the Teddy Bear that fit best to your collection. This range includes over 400 limited edition Teddy Bears, one-of-a-kind items or individual pieces. An extensive, creative handicraft and restoration assortment for antique bears and stuffed animals completes the assortment.



You have the free choice how to use your voucher.

\* only valid in the online shop www.teddy-fabrik.de. It is not possible to redeem this voucher at trade fairs, factory sales, other presence events of the club or cash withdrawal. The credit will be booked and managed directly on your online account. Therefore, a customer account in the online store is **mandatory** for the use of this voucher option. Access to the online store as a "GUEST" (meaning without an account) is not sufficient for managing the credit. If you do not have an e-mail address or Internet access, you can not choose this alternative.



5% Club-Members-Discount in our online shop, in the factory sale in Coburg-Cortendorf (Germany) and at all fairs at the booth of HERMANN-Coburg.

You will receive a coupon code from us, which you can use as often as you like in our online shop during the current Club-Year. At trade fairs and factory sale, it is sufficient to announce yourself as a Club-Member.



An annual club meeting with us in Coburg-Cortendorf (Germany).

We cordially invite you to a lecture about a Teddy-Bear-relevant topic and to a subsequent cozy get-together. Free drinks and the famous Coburg sausages are already a tradition at our club events directly in the production area in Coburg-Cortendorf (Germany). Here you can meet other Club-Members in person, you can talk about Teddy Bears and you can make Teddy-Friends.

For 2019, the scheduled date is on Friday after Ascension-Day, May 31, 2019 (an informal registration is required - thank you)



We offer for each member the opportunity to purchase the annual HERMANN-Coburg Club-Edition for a very attractive Club-Member-Price. The annual HERMANN Coburg Club-Edition will be presented at the end of the official part of our annual club meeting. The designs are always sophisticated, particularly valuable and therefore deserve the concept of value "Masterpiece". Members who cannot be present in Coburg personally, will be informed soon after the event by email about the new Club-Edition \*\*



For each member we keep available a free ticket for the Teddy-Bear-Fair – Teddybär Total – which will take place on 27./28. April 2019 in Münster. The fair - Teddybär Total 2019 - is the first big Teddy Bear event of the year. We also will be there with a large booth and we are looking forward to your visit.



In addition, we will host promotions (online and offline) \*\* in irregular distances of time, that offer pricing and information benefits for Club-Members. This can be further fairs, events at HERMANN Coburg dealers, online activities such as our Advent Calendar in December or short informative reports about all that moves us as a Teddy Bear manufactory.

We look forward to experience with you an exciting and varied Club-Year.

Mit freundlichen Grüßen aus der Teddybärenmanufaktur am Fuße der Veste Coburg

Best regards from the Teddy Bear manufactory at the foot of the Veste Coburg castle

Ulla and Martin Hermann, with Team

<sup>\*\*</sup> hierfür ist es erforderlich, dass Sie in der Anmeldung eine Email-Adresse benennen und Ihre Einwilligung für den Erhalt von Werbung erteilen. Ansonsten verwenden wir Ihre Daten nur für die Verwaltung Ihrer Mitgliedschaft im HERMANN Coburg Sammler Club

<sup>\*\*</sup> this requires that you specify an email address in the registration form and that you give us your consent to receive advertising. Otherwise, we use your data only for the administration of your membership in the HERMANN Coburg Collector Club

## Registration form for the Club Year 2019

Please fill out the registration form and send it back to us by mail. - Thank you

To HERMANN-Spielwaren GmbH Im Grund 9-11 96450 Coburg / Germany

Telefon +49 (0) 9561 8590-0 Telefax +49 (0) 9561 8590-30 info@hermann.de

### O Yes, I would like to become a Member of the HERMANN-Coburg Collectors Club.

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street*					house number*							
Zip	code*			city*				coun	try*			
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<sup>\*</sup> Delivery only within the scope of the limitation. There are still a few individual pieces available; VAT included. The shipping costs are free of charge together with your Club-Bear. For the option "voucher instead of Club-Bear" freight costs have to be payed: Germany € 5,95, Europe € 15,00 and rest of the world € 30.

#### **Email Address\*\***

O Yes, please send me information about products, events and other activities of the HERMANN-Coburg Collector-Club by email.

Your consent to store the data, the email address and its use for sending the club newsletter can be revoked at any time for the future.

\*\* If you do not **expressly** give us your consent to receive advertising by email, we will use your data and particular your email contact address only for the administration of your membership in the HERMANN-Coburg Collectors-Club. Then you would only be informed by us about the continuation of your membership. However, by this you would lose an essential part of club-life.

### Payment of the Club-Membership-Fee

O Payment in advance

I transfer the Club-Membership-Fee to the account of HERMANN-Spielwaren GmbH **Postbank Nürnberg** 

**IBAN** DE60 7601 0085 0074 3308 56 **BIC** PBNKDEFF

**Reference** "DE Club-Membership-Fee 2019 for member your name, *cityt (country)* 

O SEPA direct debit mandate (only Germany) – (recommended for Members from Germany) HERMANN-Spielwaren GmbH Gläubiger-Identifikationsnummer DE60ZZZ00000327816

I hereby authorize HERMANN-Spielwaren GmbH revocably to collect from my current account my Annual Club-Membership-Fee at the due date through SEPA direct debit:

( ) one time (x) recurrently

To collect payments from my (our) account by direct debit. At the same time I assign my bank to redeem the payment made by direct debit.

Note:

Date

City

I am (we are) entitled to demand from my (our) account-holding credit institution a refund of the collected amount within 8 weeks, starting from the day on which my (our) account was debited. The conditions agreed with my bank apply. I agree (we agree) that in order to facilitate payments, the basic 14-day deadline for pre-notification information on a due payment can be reduced to 2 days before debit.

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legally binding signature

# **Membership conditions**

The membership contract in the HERMANN Coburg Collectors Club comes off with the HERMANN-Spielwaren GmbH, Im Grund 9-11, 96450 Coburg / Germany

#### Membership fee

The membership fee depends on the country in which we are to send the club bear. This is for the club year 2019, no matter what time in the club year you become a member.

Germany\* Euro 65,-EU Europa\* und Schweiz Euro 80,-Non-EU Europa and all other countires worldwide outside Europe 90,-

per member year. On the registration form you can specify the payment method you want. We offer you the possibility to pay your membership fee by SEPA direct debit, prepayment, PayPal or credit card.
\*within MWST (German Sales Tax)

#### Beginning and end of membership, shipping of club documents

Your membership begins with the date of receipt of your membership fee. You will receive the club documents within 4-6 weeks after registration or payment of the extension fee. The club year begins on April 1 of each year and ends on March 31 of the following year. The club year 2019 starts on April 1, 2019 ends on March 31, 2020

Membership automatically renews for another club year if you have not canceled in writing by February 15 of the club year.

We reserve the right to change the membership fee or membership terms. We inform you of this in advance, together with your right to terminate the membership in this case with a notice period of three weeks. In this case, we explicitly point this out again.

#### Contact

HERMANN-Spielwaren GmbH, Im Grund 9-11, 96450 Coburg / Germany P +49 (0) 9561 8590-0 F +49 (0) 9561 8590-30 Email <a href="mailto:info@hermann.de">info@hermann.de</a> Mo-Th 8 bis 16.30, Fr. 8 bis 12.30

#### **Privacy policy**

Your personal data, which you provide us with your application, will be stored and processed in accordance with the provisions of the Federal Data Protection Act or from 25 May 2018 in accordance with the provisions of the EU General Data Protection Regulation (DSGVO). Unless you explicitly give us your consent to receive advertising, we use your data only for the administration of your membership in the HERMANN-Coburg Collectors Club.

You are entitled to receive information about your personal data stored by us at any time and to revoke their use at any time with effect for the future, and you can have your personal data corrected, blocked or deleted in accordance with statutory provisions. Please contact us directly: HERMANN-Spielwaren GmbH, Im Grund 9-11, 96450 Coburg / Germany, +49 (0) 9561 / 8590-0, E-Mail info@hermann.de

#### Online dispute resolutions

The European Commission provides a platform for online dispute resolutions (ODR) which can be accessed at <a href="https://ec.europa.eu/consumers/odr/">https://ec.europa.eu/consumers/odr/</a>. We are neither obligated nor willing to participate in dispute settlement proceedings before a dispute resolution body.

#### Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the last good.

To exercise the right of withdrawal, you must inform us

HERMANN-Spielwaren GmbH Teddy-Fabrik, Im Grund 9-11 96450 Coburg / Germany, Phoennumber +49 (0) 9561 85900, FAX number +49 (0) 9561 859030 Email widerruf@teddy-fabrik.de

of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, fax or e-mail). You may use the attached model withdrawal form, but it is not obligatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

#### Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You shall send back the goods or hand them over to us, without undue delay and in any event not later than 14 days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired.

You will have to bear the direct cost of returning the goods.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

#### Withdrawal form

* * 1011011 00 * * 001 10 1 111				
(complete and return this form only	if you wish to	withdraw from the contract)		
То				
HERMANN-Spielwaren GmbH Teddy-Fabrik.de Im Grund 9-11 96450 Coburg Germany		+49 (0) 9561 8590-30 widerruf@teddy-fabrik.de		
I/We (*) hereby give notice that I/V service (*)	Ve (*) withdraw	from my/our (*) contract of sale of the	ne following goods (*)/for the	e provision of the following
Ordered on (*)/received on (*)				
Name of consumer(s)			_	
Address of consumer(s)			_	
Signature of consumer(s) (only if the	nis form is notif	ĩed on paper)		
Date				
(*) Delete as appropriate.				

Imprint: HERMANN-Spielwaren GmbH • Geschäftsführer: Dr. Ursula Hermann, Martin-J Hermann
Im Grund 9-11 • 96450 Coburg • Deutschland - phone: +49 (0) 9561 8590-0 Fax:: +49 (0) 9561 8590-30 EmailAddresse info@hermann.de Vat-Reg No. DE 132 460 063 registered: District Court Coburg Registration-Number HBR 561